

FEEDBACK NETWORK:

Mass Distribution

Email Date: July 3, 2013



SUBJECT LINE: Feedback Network Enriches 1st of 4 Webinars

This email is being sent on behalf of Karen Merrikin, State Health Care Innovation Planning Project Director.

The State Health Care Innovation Planning (SHCIP) Team would like to thank members of the SHCIP Feedback Network who submitted pre-event questions, attended our first live webinar, and/or submitted questions during the event. The webinar was recorded and will be available later this month on the SHCIP web pages. [Click here to monitor the web pages](#) for the event posting. A survey requesting feedback has been sent to those attending the webinar. If you attended and did not receive one via email, please let us know at simquestions@hca.wa.gov.

A few statistics:

- Registered to attend: 315
- Actual attendance: nearly 200

Your suggestions and questions are helping us to develop Washington's five-year plan to improve health outcomes. A brief sampling of questions asked and answered during the webinar:

- **Will new issues of interest to Feedback Network members be incorporated in the planning process?** We have already initiated inquiries into issues of interest to members. Oral health and the connection between housing stability/homelessness and health are two examples. We are considering how both of these topical areas fit into the overall framework of innovation planning. Our innovation plan will of necessity be focused on addressing key goals through selected and aligned strategies. Due to the nature of this grant and the rapid timeframes involved, this is not intended to be a comprehensive plan to address every aspect of health and healthcare of concern in Washington State. The planning process is intended to move our state from fragmentation of services to collaboration that produces better health and better care for consumers at lower cost.
- **Will promising practices be considered along with evidence-based practices?** The leadership team is focusing on practices and strategies that are supported by evidence and can be evaluated. This is required by the terms of our federal grant. However, the leadership also is very interested in identifying and exploring promising innovations with a high potential for improving health and reducing cost. Washington State has many excellent models for innovation in both the private and public sectors. The identification of these programs is built into the

inquiry process and we are beginning to work with a variety of organizations engaged in such work. This includes private organizations and tribal health services.

- **Will Innovation Planning address the need for transparency of procedure and care costs for consumers?** In our June 27 webinar, we noted that driving better care and better health depends on ensuring informed and actively engaged consumers. Patients and families need the tools to better understand how to be active participants in improving their health and make informed choices grounded in understanding their treatment options and costs. Our planning process is examining promising strategies and tools to give patients and families what they need to make informed decisions.
- **How is Innovation Planning aligning with and amplifying other work already under way in the state?** Many promising initiatives are already underway in Washington. This effort is helping us to identify and start creating some linkages so we can learn, leverage, and align as part of the process.
- **How are the Innovation Planning consultants incorporating various stakeholders?** Deborah Bachrach, an expert in behavioral health from Manatt, Phelps & Phillips, LLP, provided one example from among the multiple consultants working on various streams): It's an ongoing process. In recent weeks, we've met with a lot of legislative staff. From in person meetings, we began meeting with county associations and county officials; RSNs; individual experts within the state; policy makers; community health clinics; etc., leading to today's webinar. We'll be going back out for more in person meetings in July and August. We're still very early in the process of getting input.
- **Who is going to be involved in the social determinants stream of work?** The innovation planning team is working with key leaders from the Governor's Office, the Department of Health, the Department of Early Learning, and the Department of Social and Health Services, as well as the project's consulting experts and stakeholders to leverage and align work already underway, including community outreach and discovery. A great deal of cross agency planning is already occurring in this general area. In terms of Washington's innovation plan, we are particularly interested in effective strategies to prevent or mitigate serious behavioral health issues and associated physical health problems.